

## **Some important questions related to your Interview:**

**1. Tell me something about your self..**

**2.What are key duties for Airport ground staff?**

**Ground staff at an airport perform several important duties to ensure the safety and comfort of airline passengers and crew members, including checking baggage, stocking aircraft with refreshments, and cleaning the plane and runway between flights.**

**3. Why indigo? why not other airlines?**

**4.What do you know about Indigo Airline**

**5.What unique qualities about yourself would you bring to our company?**

**I have a strong ability to lead teams of people no matter their background or personality. I can relate to many people because I approach them on their level and get to know them in a way they are most comfortable.**

**How to Answer:**

**There are some things that your resume cannot do. Showing off your fabulous personality is one of them, for instance! Talk to the interviewer about some of your unique qualities and be sure to tie these qualities into how they will benefit the company, should they hire you.**

**6.How will you earn the trust of your coworkers?**

**I feel that the best way to earn the trust of my co-workers is to be helpful, always do what I promise, and be honest with them at all times. Strong relationships have to be built on these principles**

**Here are some ways that you can build trust with your coworkers:**

- Show common courtesy. Say hello, hold the elevator door, bring coffees now and then**
- Be respectful in your communication, avoid over cc'ing unnecessarily in emails**
- Avoid being a distraction, and respect the use of their time**
- Respect their personal space and the line between work life and personal life**
- Always ask if they have time before diving into a conversation**
- Try to find the answer to your questions before running to ask a manager or co-worker**
- Connect with them on LinkedIn but avoid more personal social**

**media platforms**

- **Treat everyone the same, regardless of their job title**
- **Do not complain about your job to your coworkers**
- **Reach out to new employees and make them feel comfortable**
- **Own up to your mistakes and fix them**
- **Be timely with your followups and meet your deadlines**

**How to Answer:**

**Workplace relationships are essential to nurture. Talk to the interviewer about how you plan to earn the trust of your new coworkers, should you be offered the position.**

**7. How do you determine priorities when you have multiple tasks at hand?**

**8. What experience do you have using team-based messaging applications?**

**9. How does this position fit into your career goals?**

**This position offers the next steps in my career and the growth that I am ready for. I have spent the last couple of years attending additional coursework to get me here, and I'm excited to show IndiGo what I can do.**

**10. Where do you see yourself five years from now?**

**11. Think about a difficult boss, professor or coworker. What made him or her difficult? How did you successfully interact with this person?**

**12. When you suffer a setback, how does that emotionally affect you and your work?**

**13. What are your salary expectations?**

**14. Tell me about a time when communication became an issue when working on a team.**

**15. What work situations excite and motivate you?**

**16. Personality fit is important to us at IndiGo. How would you describe your personality?**

**17. Rate your communication skills from 1-10 with proper examples backing your given rating.**

**18. How do you get along with others at work?**

**19. If you could start your career over again, what direction would you take?**

**20. At IndiGo, exceptional customer service is our priority. How will you ensure that our service standards are continually met?**

**21. When have you had to shift your priorities in response to sudden changes?**

**22. The airline industry is full of unexpected scenarios. When have you faced an unexpected difficulty?**

**23. What do you hope to gain most from your time with IndiGo?**

**24. List the top 3 skills that will make you an ideal team member at IndiGo.**

**25. Why are you the best choice for IndiGo?**

**26. Employees of IndiGo are expected to be reliable, on time, and accessible when on shift. Do you consider yourself to be a dedicated employee?**

**27. Aside from your experience working in the airline industry, do you have experience in other customer service based roles?**

**28. In order to work for IndiGo you are required to pass a criminal record check. Are you comfortable accommodating this?**

**29. Tell me about any airline related training that you have been through.**

**: explain about your training session, you can mention that you have learned about Emirates, about Customer service check in process and all....**